

### 2016 ANNUAL MEETING

### AGENDA

- Who Are We?
- What Do We Do?
- 2015
  - Results
  - Financials
- 2016
  - Vision / Plans
  - Budget

### HOMEOWNERS

- Carefully Maintain & Upgrade Their Home & Property
- Follow Chase Farms Care & Concern Reminders
- Respond To Annual Architectural Audit Letters
- Pay Annual Dues On Time—JANUARY 31, 2016
- Make Major Upgrades in Landscape & Architecture
- Watch & "If They See Something, They Say Something."

### EXCELLENT SUPPLIERS

- All Season Tree Service
- AntEco Pest & Wildlife Management
- Begonia Brothers
- Calypso Signs
- Eagle Stone & Masonry
- Estate Storage
- Marketing Renovations
- Natural Way Lawn Service
- Poison Ivy Control of Michigan
- Poole Well Drilling & Pump Repair
- Brian Renner, Webmaster
- Sunrize Irrigation
- Volk Corporation
- Waug's Electric Service
- Dan Wright Custom Carpentry

### STRONG CIVIC SUPPORTERS

- NOVI POLICE DEPARTMENT
  - Effective Patrols
  - Rapid Response
- NOVI DEPARTMENT OF PUBLIC SERVICES
  - Responsive Ordinance Enforcement, Snow Plow, & Street Maintenance
- NOVI FORESTRY DEPARTMENT
  - Removed & Replaced All Dead or Dying Trees
  - Provide Valuable Counsel to the Board for Entryway Landscape
- UNITED STATES POSTAL CARRIER, GERARD
  - Daily Mail Service and Mailbox Condition Reports

### VOLUNTEER LEADERS/TEAMS



Easter Egg Hunt

### SHANE SIMPSON – Garage Sale



Picnic



### **BOARD OF DIRECTORS**

- ART BELLOLI—PRESIDENT
- STEPHEN LETZEISER
- LARRY LLOYD—VICE PRESIDENT
- LARRY NELSON
- **DAVE RENNER**—TREASURER
- HEIDI RHOME

- ✓ DEDICATED
- ✓ DILIGENT
- **✓** PERSISTENT
- ✓ WATCHFUL
- ✓ RESPONSIVE
- ✓ CREATIVE
- ✓ TRUSTWORTHY

### WHO IS CHASE FARMS?

- THREE HUNDRED THIRTY DEDICATED HOMEOWNERS
- FIFTEEN AWESOME SUPPLIERS
- THREE STRONG NOVI CITY DEPARMENTS
- ONE DEDICATED, ATTENTIVE POSTAL CARRIER
- INVESTED VOLUNTEER LEADERS & TEAM MEMBERS
- SIX VERY PROUD BOARD MEMBERS

## What Do We Do—Always?

- STABLE, SAFE, SOUND, SUPPORTIVE
  - Physically, Financially, Relationally
- PREMIER CLEAN, ATTRACTIVE ENTRYWAYS & COURTS
  - Annual Flower Plantings
  - Mow Entryway Lawns and 8 Courts Every Week
  - Weed All Beds Every Other Week & More As Needed
  - Apply 6 Rounds of Natural Way Lawn Service Fertilizer
  - Remove Dead Trees/Branches 8-Mile & 9-Mile Entryways
  - Complete Major Spring & Fall Clean-Ups

## What Else Do We Always Do?

- MAINTAIN 8 & 9-MILE WELLS AND IRRIGATION SYSTEMS
  - Replace Damaged Heads
  - Reset Time Clocks Following Electrical Storms/Power Outages
  - Adjust Rid-O-Rust System Flow/Cleaner to Minimize Rust Stains
  - Maintain & Winterize Both Wells; Blow Out Irrigation Systems
- CONSISTENT SIGNAGE
  - Replace Stolen Letters on CHFA Signs
  - Replace Damaged/Vandalized Street Sign Poles & Name Signs
- CONSISTENT LIGHTING
  - Maintain All Entryway Lighting
  - Design and Install Unique Holiday Decorations
- MAINTAIN / REPAIR MAILBOXES

## Anything Else?

- SUPPORT ARCHITECTURAL & LANDSCAPE STANDARDS
  - Review for Approval All Major Home and Landscape Changes
  - Conduct Annual Audit of All Homes and Landscaping
  - Advise Residents of Opportunities for Necessary Improvements
- SUPPORT DEED RESTRICTIONS AND BYLAW COMPLIANCE
  - Assist Homeowner Clarity
- MANAGE FINANCES
  - Set & Invoice Annual Dues
  - Collect & Deposit Dues—NOTE: <u>ZERO</u> Delinquency!
  - Contract & Manage Maintenance Services
  - Audit, Approve, and Pay Expenses
  - Deliver Annual Budgets & Robust Financial Records and Reports
- AND...CONTINUOUSLY IMPROVE

## Entryway Enhancement Program

### **Guiding Principles**

- Renew Chase Farms Entryways: Newer, Fresher, Cleaner, More Durable, Stable, Environmentally Sound—No Invasive Species, Butterfly & Bee Friendly
- Remove Dangerous, Frequently Breaking Tree Limbs, Increase Driver Visibility And Overall Safety (1)
- Replace High Pressure Sodium Light Bulbs With State of the Art LED Lights
- Fixtures On Top Of New Fluted Green Verde Aluminum Poles to Match Our Existing Street Signs & Mimic Shape of Adirondack Crabtrees
- Leverage History, Skills, Relationships, & Knowledge of Our Existing Suppliers Especially Since No As-Built Nor As-Adjusted Drawings Available
- Model Behaviors Of Responsible Architectural And Landscape Approaches While Increasing Numbers Of Residents Fix Up Their Own Homes
- Make No Short-term Fixes Nor Poor Quality Installations
- Achieve A Total Quality Result
- Diligently Apply For Novi Entryway Enhancement Matching Grant Program

## Entryway Enhancement Program

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#### INSTALLED

IN LIVI O V L D	INSTALLED
17 Overgrown Island Trees	26 Smaller, Attractive, Durable, Disease- Resistant Adirondack Crabapple Trees
10 Light Poles, Deteriorated bases, failing electric wires	New Verde Fluted Aluminum Poles— Match CFHA Street Signs; New Larger Bases & All New Wiring & GFI Outlet at Top of Each Pole
High Pressure Sodium Double Globe Lamps/Fixtures	High-Efficiency Single LED "Black Sky" Luminaries Design to Match Crabtrees
Aged, Damaged, and 'Rusted' Fences	Attractive Low-Maintenance Shrubs— Contemporary Look
Highly Deteriorated, Unprotected Underground Electrical & Water Lines	New, Durable Conduits; All New Wires, Water Lines/Valves
4 Gravel Trains of Dirt, Gravel, Roots, & Old Cement Bases—200 Yards	Enhanced, Inviting, Attractive, Low Maintenance, Lighting. Landscape and

Fresh Air

# Design & Execution Integrity



## Yes, There's More!

- Novi Neighborhood Entryway Enhancement Matching Grant
  - Funds for Novi Homeowners Associations to Enhance Neighborhoods Through High-Quality, Sustainable, Entryway Beautification Projects
  - Eligible for 50% Match up to Maximum of \$5,000
  - Eleven HOA's wrote grants and entered competition.
  - Five HOA's awarded \$5,000 each

– Chase Farms tops on all lists!



### Still More!

#### Novi Neighborhood Road Program

- Maintained Frequent & Reliable Communication with Novi DPS, OHM Advisors, & Fiore Construction
  - Monitored Progress, Plans, Results, and Conditions
  - Provided Regular Status Updates To Residents
  - Mitigated Resident Issues Or Concerns
  - Offered Options: Construction Material Storage, Signage Improvements, Parking Considerations, Mailbox Damage, Repairs, Reimbursement
- Began Late September & Completed to Date:
  - BROCKSHIRE ST from Chase Dr to Hempshire St—Total Reconstruction Completed
  - WESTCHESTER CT from Ashbury Dr to End—Total Reconstruction Completed
  - CHASE DR from Reindeer Dr to Trent Ct -Total Reconstruction Completed
- Deferred to Spring 2016
  - SUDBURY CT from Brockshire St to End; PASER 3, Concrete, Reconstruction
  - TRENT CT from Chase Dr to End; PASER 4, Concrete, Reconstruction

### Trash Talk

- Advanced Disposal Takes Over From OOB Hornback Recycling
- Multiple Initial Service Issues
- Board Discussions with Advanced Officials Resolved Issues;
  Secured Unique Service Enhancements for Chase Farms
- Novi City Council Begins Work On New Single-hauler Ordinance.
- Board Monitors Several Council Meetings and Citizen Feedback Sessions
- Multiple Discussions with City Officials at Novi Ambassador and Other Meetings
- Board Pleased With Progress And Performance Of Advanced Disposal. No Significant Chase Farms Issues Remain
- Stay Tuned

	2015	2015
	Actuals	Budget
Income		
4000 - Homeowners Dues	\$79,200.00	\$79,200.00
4002 - Late Charges Dues	277.50	0.00
4099 - Interest Income	117.59	100.00
4115 - Garage Sale	0.00	100.00
4120 - Octoberfest / Picnic	0.00	300.00
Total Income	\$79,595.09	\$79,700.00

	2015	2015
	Actuals	Budget
Expense		
6100 - Administration		
6110 - Insurance	\$3,251.50	\$3,400.00
6120 - Legal Fees	0.00	500.00
6122 - Financial Review	0.00	100.00
6125 - Newsletter		
6125 - Newsletter - Other	929.00	850.00
6135 - Website	562.11	600.00
Total 6125 - Newsletter	1,491.11	1,450.00
6140 - Bank Charges	300.00	300.00
6145 - Fed & Mich Filing Fees	20.00	200.00
6150 - Postage & Mailing	847.34	1,000.00
6155 - Office Supplies	5.00	300.00
Total 6100 - Administration	\$5,914.95	\$7,250.00

	2015	2015
-	Actuals	Budget
6200 - Utilities & Repairs		
6210 - Electric		
6212 - 8 Mile	\$1,633.00	\$2,100.00
6214 - 9 Mile	1,175.08	1,400.00
Total 6210 - Electric	2,808.08	3,500.00
6220 - Electrical Repair	405.00	2,500.00
6225 - Mailbox Repairs		
6221 - Repair Costs	1,995.00	6,000.00
6222 - Reimbursements Received	(70.00)	0.00
Total 6225 - Mailbox Repairs	1,925.00	6,000.00
6230 - Sprinkler & Well Repairs	1,008.45	2,000.00
6231 - Well Rid O Rust	689.28	6,000.00
6235 - Street Sign Repairs	2,601.59	750.00
Total 6200 - Utilities & Repairs	\$9,437.40	\$20,750.00

	2015	2015
	<u> Actuals</u>	Budget
6300 - Special Events		
6315 - Easter Egg Hunt	\$0.00	\$550.00
6320 - Garage Sale	0.00	100.00
6335 - Octoberfest / Picnic	0.00	1,000.00
Total 6300 - Special Events	\$0.00	\$1,650.00
6400 - Landscaping	7	
Total 6400 - Landscaping	\$29,735.00	\$33,697.00

	2015	2015
	Actuals	Budget
6500 - Storage Locker	\$1,512.00	\$1,512.00
6600 - Park Maintenance	\$0.00	\$500.00
6700 - Emergency Reserve	\$0.00	\$500.00
6800 - Capital Expenditures		
6810 - Entry Sign Repair	\$0.00	\$0.00
6820 - Mailbox Renovations	0.00	0.00
6830 - Tree Removal	3,600.00	0.00
6840 - Lighting / Electrical	35,892.80	30,000.00
6850 - Landscape Materials / Install	25,046.88	0.00
6860 - Sprinkler System	4,028.71	0.00
Total 6800 - Capital Expenditures	\$68,568.39	\$30,000.00
Total Expenses	\$115,167.74	\$95,859.00
Cash Receipts over (under) Expenses	(\$35,572.65)	(\$16,159.00)

Cash Receipts over (under) Expenses - 2015	(\$35,572.65)
Cash Balance Beginning of Year- January 1, 2015	\$24,013.13
Net Expenses for 2015	(\$35,572.65)
Cash - December 31, 2015 Technical Overdraft	(\$11,559.52)
Checks Not Presented "Held" at Year End Novi Grant Not Yet Received - Issued January 11, 2016	(\$24,038.00) \$5,000.00
Net Amount of Pending Bills and Grant Funding	(\$19,038.00)
Cash - December 31, 2015 Balance in Bank Account	\$7,478.48

### VISION—2016

- Continue Rigorous Financial Controls
- Keep Cash Reserves at Reasonable Levels
- Continue Police Partnership for Sub Safety
- Continue Robust Novi DPS & Forestry Partnerships
- Continue Strong Supplier Relationships
- Complete Entryway Enhancement Program
  - Install New Island Landscape Beds
  - Include Sod on Inner 8-Mile Island

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	Actuals	Budget	
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6600 - Park Maintenance	\$0.00	\$500.00	
6700 - Emergency Reserve	\$0.00	\$1,000.00	
6800 - Capital Expenditures			
6830 - Tree Removal	3,600.00	0.00	
6840 - Lighting / Electrical	35,892.80	0.00	
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6860 - Sprinkler System	4,028.71	0.00	
Total 6800 - Capital Expenditures	\$68,568.39	\$6,000.00	
Total Expenses	\$115,167.74	\$63,077.00	
Cash Receipts over (under) Expenses	(\$35,572.65)	\$16,623.00	
Cash and Transactions - December 31, 2015:			
Cash - Balance in Bank		\$7,478.48	
Net Amount of Pending Bills and Grant Funding		(19,038.00)	
Cash - December 31, 2015 Technical Overdraft		(\$11,559.52)	
Cash Projected - December 31, 2016		\$5,063.48	

### Premier Treatment for Premier Community



- Novi Ambassador Training
  - Two Board Members Attend & Graduate
  - Enables Better Service For HOA Members
- CFHA Homeowner/Members, Novi City, and Chase Farms Board Model for Others
- Improved Chase Farms Home Sales
  - Increasing Prices
  - Low Days To Sell
  - Nineteen New CFHA Members in 2015
- Chase Farms

#### A Very Good Place To Call Home

"We'll Keep The Lights On For You."



### 2016 ANNUAL MEETING