





Financial Status

- Twelve years continued solid results
- Five consecutive years ZERO delinquency
- Unwavering financial integrity

Rigorous Process

- No cash transactions or EFTs; checks only
- Accept only physical statements mailed directly from bank:
 - One Copy Mailed Directly To Treasurer; Second Copy Mailed To Secretary
 - Second Copy Opened Only At Board Meeting
 - Both Copies Reconciled To Each Other And To Treasurer's Financial Statement
- Dual signatures required for all checks
- Two board members must approve any non-contract work
- Formally review/approve financial statements and bank reconciliations at every board meeting

Relationships—Residents

- Email news/notices kept residents updated
- Prompt response to resident questions
- Mitigate resident issues concerns
- Upgraded Architectural Survey now includes:
 - No Outdoor storage of garbage & recycle bins
 - CFHA Deed Restriction & Novi Ordinance Requirement
 - No Deteriorated windows/treatments
 - Requirement to paint radon evacuation systems same as home downspouts
 - No Storage of commercial vehicles & large utility trailers
 - Letter Sent to Each "Opportunity Resident". Board Anticipates
 Continuing Improvement





- Resident volunteers organized and conducted outstanding, well-attended Egg Hunt, Garage Sale, and Picnic
- Social Chairperson: Erum Shaukat
 - Egg Hunt 2019 Leads: Crystal Ultz & Valaurie Hopper
 - Garage Sale: 2019 Lead Open
 - Picnic Lead: 2019 Lead: Erum Shaukat
 - Fall Meet & Greet: 2019 Erum Shaukat







Relationships—Suppliers

- Same Rigorous Approach with Maintenance
- Long-Standing, Secure, Effective, Dependable, "One Phone Call" Relationships and Response from All Fifteen Suppliers
- All Season Tree Service
- Begonia Brothers
- Calypso Signs
- Eagle Stone & Masonry
- Estate Storage
- Marketing Renovations
- Natural Way Lawn Service
- Poison Ivy Control of Michigan

- Poole Well Drilling & Pump Repair
- Proof.Pest Control
- Brian Renner, Webmaster
- Sunrize Irrigation
- Volk Corporation
- Waug's Electric Service
- Dan Wright Custom Carpentry

Property & Grounds

- Maintained consistently professional appearance
- Monitored entryways daily/nightly
- ID & resolved maintenance issues promptly
- Ensured stability of common property/systems
 - Identified diseased/dying/dead city trees; secured their removal/replacement with Forestry Department
 - Dropped two dead/dying CFHA Park trees threatening Deerbrook resident's home (1 hit deck)

Lighting

- Zero outages longer than 24 hours
- Electricity usage & bills consistently 70% less than old lighting
- Synchronized East/West lights @ both entrances via conduits beneath reconstructed roads
- Considered new DTE Community Lighting proposal to install matching street lights at all intersections and court islands. Declined in view of Police & DPW recommendations and cost.

Landscape

- Mowed lawns weekly; edge bi-weekly
- Fertilized both entryways & all 8 court islands: 6 rounds
- Rotated flower beds in seasons & color
- Weeded all beds bi-weekly and as needed
- Completed spring & fall clean-ups all areas & beds
- Repaired 8-mile lawn & replaced trees: two vehicles overran curb & berm

Landscape—continued

- Removed ice-storm uprooted pine tree 8-mile berm
- Novi Forestry Department raised canopies of all street trees: improve driver & pedestrian visibility, tree health and upgrade subdivision appearance
- Removed climbing ivy to reveal Chase Dr. stone walls
- Very carefully sustained Eight-Mile island still very young 2 ½ year old trees & shrubs through "Perfect Storm" of road reconstruction with curb removals, sprinkler line & head damage, heavy tools & equipment storage, cement splash, and dry weather

Mail & Paper Boxes

- Repaired/replaced 23 boxes—mostly paperboxes
- HOA continues maintenance
- Mobile pressure washed all boxes—remove lichenlike residue & sap-held dirt
- Re-straightened all 110 mailbox stands
- Followed Juvenile Court for two years; recovered \$365 Dukesbury repair damages

Accomplishments 2018 Pests Removed wasp nests from city trees • Removed 9-Mile poison ivy vines Westchester Court: treated cicadia-killing wasp infestation; refurbished court island • Oxford Court island: removed dead branches & shrub





- Wayne County straightened centerturn-lane sign @ Deceleration Lane; we cleared rust.
- Hard Rock Concrete contractor
 reseeded deceleration lane twice
- DPW & Police Department updated:
 - Oxford Court Stop Sign to Pedestrian Warning
 - Ashbury/Chase to 4-Way Stop
 - Heighten driver awareness, reduce entry/exit speeds & mitigate Ashbury bump.
 - Police patrols and radar speed signs monitoring driver habits demonstrate continued effectiveness.



Roads—Continued

- Chase Drive—Ashbury to Trent Court—Was not scheduled for reconstruction for at least four more years
- Chase Farms Board offered Novi Department of Public Works opportunity to test two new pavement rehab material/processes able to install in spite of weather:
 - HP Concrete Cold Patch
 - Tech Crete Spray Hot Liquid Rubber Strips
- Replaced several sunken catch basins & surrounding roadway panels
- CFHA Board, DPW pleased with results—a creative solution to persistent pothole and budget problems

Roads—Continued

- DPW replaced paint spattered Chase
 Drive Stop Sign at Trent Court
- DPW repaired and reseeded all fifty-seven snow plow lawn scuffs
- Nine-Mile exit lane flooding. Begonia Brothers removed 5 small trees/ roots from run-off pipe; will remove leaves from double catch basins every mowing



Wells and Sprinkler Systems

- Saved more than \$40,000 over Detroit water rates since wells installed @ 8 & 9-Mile in 2006—even net of Rid-O-Rust
- Aggressive Rid-O-Rust cleaning
- Upgraded time clocks and Rid-O-Rust pumps at both entrances—more powerful & can adjust concentrate mix for weather conditions
- Installed additional heads/zones to remediate brown grass areas at both entrances

Plans 2019

Continue Robust Financial & Maintenance Control Practices

Maintenance

- Repair, replace, or paint street sign bases damaged by corrosion or landscape equipment
- Monitor health, growth, & trimming of Adirondack Crab Trees,
 Knock-out Roses & Yews
- Enhance Eight-Mile island's landscape following 2018 "Perfect Storm" damage
- Consider additional mile road landscape lighting
- Remove Eurasian Buckthorn bush infestation and brush over 2" diameter from incoming 9-Mile/Chase to & onto Brockshire
- Trim 21 9-Mile Crab Trees; remove dead evergreens
- Upgrade Westchester and Oxford Court islands



	2018	}	2019
	Budget	Actuals	Budget
Income			
4000 - Homeowners Dues	\$79,200.00	\$79,200.00	\$79,200.00
4002 - Late Charge / Pr Yr Dues	0.00	830.00	0.00
4099 - Interest Income	0.00	0.00	0.00
4115 - Garage Sale	100.00	0.00	0.00
4120 - Picnic / Octoberfest	300.00	0.00	0.00
Total Income	\$79,600.00	\$80,030.00	\$79,200.00

	201	8	2019
_	Budget	Actuals	Budget
Expense			
6100 - Administration			
6110 - Insurance	\$3,400.00	\$3,168.22	\$3,400.00
6120 - Legal Fees	500.00	0.00	500.00
6122 - Financial Review	100.00	0.00	100.00
6125 - Newsletter / Communications			
6125 - Annual Mailing - Dues	950.00	937.00	950.00
6135 - Website	700.00	679.40	700.00
Total 6125 - Newsletter / Communications	1,650.00	1,616.40	1,650.00
6140 - Bank Charges	200.00	138.42	200.00
6145 - Federal & Michigan Filing Fees	100.00	20.00	100.00
6150 - Postage & Mailing	1,000.00	866.00	1,000.00
6155 - Office Supplies	300.00	228.45	300.00
Total 6100 - Administration	\$7,250.00	\$6,037.49	\$7,250.00

	201	18	2019
	Budget	Actuals	Budget
6200 - Utilities & Repairs			
6210 - Electric			
6212 - 8 Mile	\$700.00	\$834.61	\$850.00
6214 - 9 Mile	400.00	486.23	500.00
Total 6210 - Electric	1,100.00	1,320.84	1,350.00
6220 - Electrical Repair	1,000.00	100.00	1,000.00
6225 - Mailbox Repairs			
6221 - Repair Costs	7,000.00	3,865.00	7,000.00
6222 - Reimbursements Received	0.00	(365.00)	0.00
Total 6225 - Mailbox Repairs	7,000.00	3,500.00	7,000.00
6230 - Sprinkler & Well Repairs	2,000.00	3,353.07	2,000.00
6231 - Well Rid O Rust	6,000.00	6,627.14	7,000.00
6235 - Street Sign Repairs	3,000.00	0.00	3,000.00
Total 6200 - Utilities & Repairs	\$20,100.00	\$14,901.05	\$21,350.00



	2018		2019	
	Budget	Actuals	Budget	
3300 - Special Events				
6315 - Easter Egg Hunt	\$1,000.00	\$988.40	\$1,000.00	
6320 - Garage Sale	100.00	53.58	100.00	
6335 - Picnic / Octoberfest	1,000.00	1,544.03	1,500.00	
Total 6300 - Special Events	\$2,100.00	\$2,586.01	\$2,600.00	
Total 6400 - Landscaping	\$41,577.00	\$33,132.55	\$44,185.00	



	20	18	2019
	Budget	Actuals	Budget
6500 - Storage Locker & Misc.	\$1,620.00	\$1,636.90	\$1,650.00
6600 - Park Maintenance	2,000.00	200.00	2,000.00
6700 - Emergency Reserve	5,000.00	7,356.00	8,000.00
6800 - Capitlal Expenditures			
6810 - Entry Way	0.00	0.00	0.00
6820 - Mailbox Renovations	0.00	0.00	0.00
6830 - Tree Removal	0.00	0.00	2,000.00
6840 - Lighting / Electrical	5,000.00	1,285.00	5,000.00
6850 - Landscape Materials / Install	2,000.00	2,350.00	5,000.00
6860 - Sprinkler System	3,000.00	0.00	0.00
Total 6800 - Capitlal Expenditures	\$10,000.00	\$3,635.00	\$12,000.00
Total Expenses	\$89,647.00	\$69,485.00	\$99,035.00

	2	2018	2019
	Budget	Actuals	Budget
Total Income / Cash Receipts	\$79,600.00	\$80,030.00	\$79,200.00
Less Total Expenses	\$89,647.00	\$69,485.00	\$99,035.00
Income / Cash Receipts Over (Under) Expenses	(\$10,047.00)	\$10,545.00	(\$19,835.00)
Actual Cash - December 31, 2017		\$33,761.18	
Cash Receipts Over Expenses		\$10,545.00	
Actual Cash - December 31, 2018		\$44,306.18	
Projected Cash - December 31, 2019			\$24,471.18





